

New Router Setup Form (for ASP connection)

The configuration data requested below applies only to the new router, please do not give us your firewall or existing VPN information.

*The new router must have its own dedicated static IP address, it cannot share an IP address with another device.

*If you do not have an available static IP address for the new router, you must acquire one from your service provider.

*You will need an available connection from your gateway in which to connect the new router.

*If there is not an available connection please contact your Network Administrator. The router cannot be installed without one.

Please complete the following configuration information as it applies to the new router: (see below for additional info)

Customer Name	_____	Contact:	_____
Phone	_____	Email:	_____
STATIC IP Address	_____	Subnet mask:	_____
Gateway	_____		
DNS servers (two)	_____	_____	_____
Internal IP address	_____	Subnet mask:	_____
DSL phone #	_____	(or) T1 circuit ID#	_____
Service Provider	_____	Phone #	_____
Address to ship router to:	_____		

Additional:

- We will assign a subnet, e.g. 10.192.0.0/24. If a subnet is already in place that cannot be changed, we need to know what it is. We will also need to know that internal IP and Subnet mask to put on our router. (see above)
- We assume our router will be the default gateway to the internet. If another gateway is the default and our router is only for the VPN, another route will need to be added to the gateway.

What will this router be? _____ Default gateway _____ Only for VPN

- We assume our router will be a DHCP server. If another DHCP server is to be used, we need to know so we can remove this configuration from our router so it will not conflict

Will this router be the DHCP server? _____ Yes _____ No

- We assume our router will be a DNS server so names on the internet and names on the internal ASPire network can be resolved. If another DNS server is to be used, it will need to be set up to forward DNS queries for *.aspire.compu-share.com names to a DNS server in the ASPire network

Will this router be the DNS server? _____ Yes _____ No

- The router must not need to do any kind of authentication, such as PPPOE, with your service provider.
- Customer must provide an appropriate place to install router within close proximity to the Internet connection.
- Customer should provide surge protection.
- Customer will be responsible to physically install the router into their network. Any additional assistance to install the router will be billed at an hourly rate.
- Internet speed requirements vary according to the number of users. A typical (2) user setup would require the following minimum speeds: T1-OK, Cable 1Mbps down-384Kbps up, DSL 1Mbps down-384Kbps up. Additional users will require faster line speeds.



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